

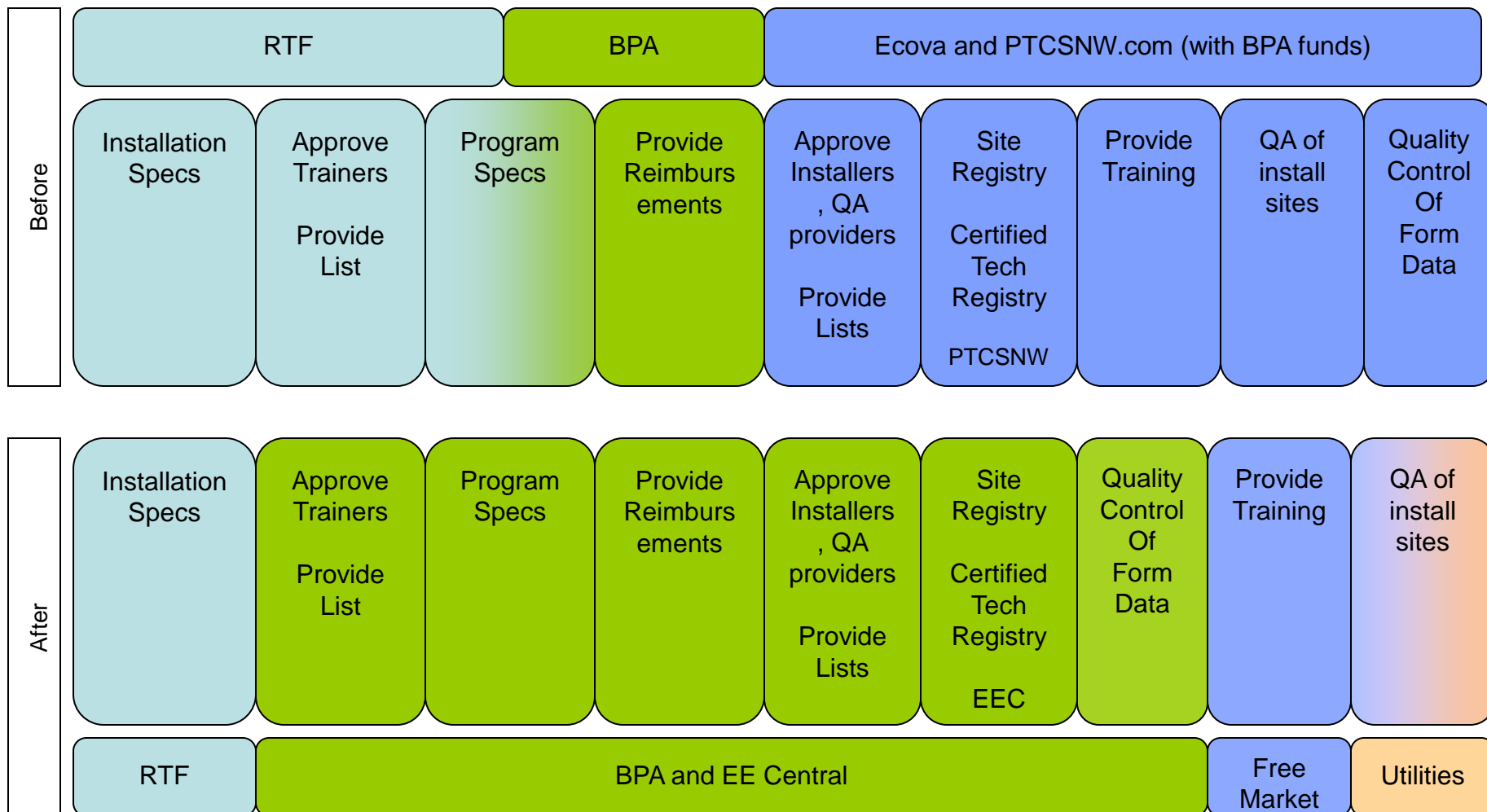
Performance Tested Comfort Systems (PTCS) Program

Program Transition Update
January 18, 2012

Transition Overview

- Program components in transition
- Program requirements
- Service providers
- Quality management
- Site registry and customer service
- Marketing & communications
- Incentives

Program Components in Transition



Program Requirements

- RTF Technical Specifications do not change
- BPA Implementation Manual requirements do not change
- RTF *Service Provider Standards* (2004) will be replaced with BPA *Program Requirements*

Service Providers

- Includes trainers, installers, and inspectors
- BPA-approval is required
- Participation applications include terms
- Approved providers listed on BPA website
- Announcement and selection process begins by February
 - Distribute with PTCS Registry list-serve
 - Post online

Quality Management

- Quality control will still be automated online
- Utilities will be responsible for QA
 - May self-inspect, with BPA approval
 - May contract with BPA-approved QA inspectors
- Regular audits of QA inspectors by BPA

Site Registry, Customer Service

- Site registry at www.ptcsnw.com in place for data until EE Central relaunches
 - Secured through March 2013
- Phone, fax and email to be transferred
 - BPA will provide data entry, technical support
 - Faxed applications received by email
- RTF guidelines require trainers to provide on-going technical support to trainees
- Program will keep forms
 - BPA legal terms to replace Ecova (ecos) terms

Marketing Communications

- www.bpa.gov/ResHVAC for PTCS & DHP
 - Central location for all program information
 - Fact sheets, forms, technical specifications
 - Link to EE Central, when functional
 - Will launch with new material in early February
- Trainings for approved service providers
- Email updates
- ResHVAC@bpa.gov will replace all @ptcsnw.com email addresses

PTCS on April 1

- All MarCom reformatted, including forms
- Phones, fax, email redirect to BPA
 - No change to numbers
 - New email ResHVAC@bpa.gov
- Utilities conducting or contracting QA inspections
- PTCSNW.com for data entry (until EE Central)
- Approved service providers listed online
- Complete online PTCS resource available (new!)
- *PTCS Program Requirements* govern service providers

Contacts

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